

# Go Integrator Release notes

3.2.0.18438

Fixed issue with focus stealing during consult from preview window  
Updates API Certificate for another 1 year  
Added Tls1.2 support for UCClient SDK to API Websocket  
Update installers to ensure for .Net dependencies are installed  
Updated Client to target .Net Framework 4.8  
New CRM Addin Library (2007.125)  
Dutch Translation Applied for Interface for "hide delay"  
Dutch Translation Applied for Personal Assistant  
Enabled Support for Trials on CRM integrations  
Improved Blind Transfer for Broadworks  
improved https address book search for group common results  
Translation DND for German changed to BNS  
Now supports further special ASCII characters in password  
Delete and Save buttons are hidden for contacts if Cloud Contacts is enabled and its a personal contact.  
Now produces single log of "common records count"  
Dutch - changed Translation/word change of Town to Place  
Resolved Calls not clearing from some service providers after completed call on Softphone  
New CRM Addin Library (2004.114)  
Server side fix for filtering Task Tray help  
Uc-One mode, if the user profile does not have a DDI, the client now uses the first country number in the "Country" branding setting as the Country code allowing international dialling to be done.  
  
Assistance button now controlled by whether a user has active Supervisor(s), and whether they have joined a Standard or Premium Call Center  
  
Preview window timeout - Added option at Configuration -> Interface  
Added Personal Assistant to the Call Settings form (when relevant)  
Changed Dialing Handler Label to Microsoft Edge Legacy (add-on)  
Zoho Activities start time is not correct  
Joining user to queue through Broadworks ACD Portal now dynamically updates client .  
Same "Copy to Clipboard" icon used throughout  
"Outgoing as" is now hidden in the Call Settings form using the same criteria as the Toolbar  
Setting 'Outgoing as' on Toolbar now updates when changed are made in Call Settings  
Toolbar position now retained on the primary display after a client restart  
Name no longer disappears when docking.  
Preview Window location is retained on second screen  
Assistance button now inactive when no queue supervisors exist

**RM Addins Library Release Note:**

Information	Version	Build Date	Added		Removed
			Standard	Controlled	
	3.2.2010.115	15-Oct-20	none	Senta Openda Bookabuilder FoxContact Megasys	
	3.0.2007.125	25-Jul-20	QuickbooksOnline In2CRM	BigChangeJobWatch ClearVantage FreeAgent MagentoMySQL TOPdesk SAPHybrisCloud SmartSearch Unleashed VantageOnline	
	3.0.2004.114	14-Apr-20	QuoteVine CallConnectGP SageAccounting JobDiva	EQSoftware OpenDental AGGSmart AuditCase Project REV.IO VinSolutions MagnetoODBC Xero2 Medicom Europhia OnyxGarage ClinicSoftware MagnetoV2	

\*\* Controlled CRMs, if required, should be requested through Product Manager  
 \* Not all CRMs are available in all Regions, please check availability in CRM Viewer.

## **Addin Library 3.0.2004.114**

### **Bugs**

AccountView: Fix for account view. Changed page size to 10  
AGGSmart: Fix for call events.  
AGGSmart: fix for events - adding ringing event.  
AGGSmart: Fixed ringing event issue.  
AuditCase: Fix tab order  
Bullhorn: Fix config size  
CapsuleCRM: fix for icons not showing correctly in address book.  
Clio: Fix error if invalid config entered.  
IQX: Fix default registry key path and value  
Midico: Fix for phone numbers format.  
PICS: Fixed popping and few other bugs.  
PipeDrive: Fix config screen layout.  
RevdotIO: Fixed error handling  
RevIO: fix error message text.  
RiddlerIQ: Fixed error handling  
Workwise: Fix for token refresh not working (UTC/localtime issue)  
Xero2: Fix name when no contact name set  
ZohoPB: Attempt to fix timeout failure when RINGBACK is missing  
Candor: Fix for popping  
ConnectWise-Rest: Fix for name displayed against contacts.  
Google Contacts: Fix when receiving Forbidden response from Users search  
Google Contacts: Further fixes for Release mode  
MaxWeb: Fix popping for non-Live hosted instances and improve popping for Live instances.  
NetHelpDesk: Fixed auth issue when setting tenant.  
QuickBooksOnline: Fix for contact name.  
RobinHQ: fix for call events - fixed config to connected/completed events.  
RobinHQ: Fix for events.  
Salesforce: fix search results count by removing LIMIT from SOSL  
Yoobi: Fix logging  
Yoobi: Fixed error handling.  
Zoho CRM: Fix leads name search and contacts/leads address search

### **Improvements**

ISAH: Change Vendor and Customer tables and added CustomerRelations and VendorRelations.  
ZohoPB: Send a fake ringing event if one wasn't received from UC  
Google Contacts: Use Word search parameter to filter Users by Notes field  
Google Contacts: Use Word search parameter to filter Users by Notes field  
SuperOffice Web: Improve appointment pop and fix appointment timezone issue

## **Addin Library 3.0.2007.125**

### **Bugs**

ClinicSoftware: Search Fix  
ISAH: fix for searching and pop method.  
ISAH: searching fixes  
4me: pop fix

ConnectWise: ConnectWiseRest - search fix  
NetHelpDesk: popping fix - url needed ending slash  
QuoteVine: fix for call events config.  
RobinHQ - fix for DDI in events  
Sugar: Fix names

## **Addin Library 3.0.2010.115**

### **Bugs**

Rezi: Prevent error messagebox when entering config  
Goldvision: Fix for popping url  
ISAH: Fix for missing records.  
SageAccounting: Fix for auth  
Euphoria: Fix for 24 hour issue.  
Atrium: fix pop log  
SystemOne: fix tel search  
FoxContact: missing config control.  
Bookabuilder: Fix due to api change.  
NetHelpDeskHalo: Missing icons  
Bitrix24: Fixed paging