

Go Integrator Release notes

3.2.1.18541

Release Notes

Release Date: 10 November 2021

New Features

Local SSL certificate self-generation and API access feature
Call History and Recent calls now work correctly when creating phone activities

Improvements

Fixed issue with call settings flipping to incorrect page
Retarget C++ projects to target Windows 10 (latest) and deploy C++ runtime 2015-2019
New ChannelSetId after network disconnect

Bugs

CPU no longer spikes, when Presence is docked to monitor
Fixed issue with focus stealing after config screen has been opened.
Resolved GotoMeeting detection
Can now deflect to +nn numbers
Exiting client deluminates BlynLight/Busylight correctly
Improvement to call control in presence window for Https
Call control improvement for XSI-CTI
Callstate fixed when "Show Presence" used with on Answer Call Event or double clicked on tray icon for XSI-
Fixed issue in OutgoingAs for CTI-TLS
Improved logging of ACD monitoring
Resolved Cloud Contacts not being enabled until saved
Fix for ACD Unavailability if a user is enterprise
Resolved Call event not creating Phone activity correctly

RM Addins Library Release Note:

Information	Version	Build Date	Added		Removed
			Standard	Controlled	
3.2.1.18541	3.2.1.2111.102	10-Nov-21	Redtail Zoho Recruit RidderIQ Odo	Creatio Zig Klantvolgsysteem AthenaHealth	Microsoft Dynamics CRM
	3.2.2102.102	2-Feb-21	Keap / Infusionsoft Fuse Metrix Medicom CrmSeries	Codas FreeAgent CRM iFlow Intercom MortgageIQ MyBe Profit4 ReapITCloud Sagitta	
	3.2.2010.115	15-Oct-20	none	Senta Openda Bookabuilder FoxContact Megasys	
	3.0.2007.125	25-Jul-20	QuickbooksOnline In2CRM	BigChangeJobWatch ClearVantage FreeAgent MagentoMySQL TOPdesk SAPHybrisCloud SmartSearch Unleashed VantageOnline	
	3.0.2004.114	14-Apr-20	QuoteVine CallConnectGP SageAccounting JobDiva	EQSoftware OpenDental AGGSmart AuditCase Project REV.IO VinSolutions MagnetoODBC Xero2 Medicom Europhia OnyxGarage ClinicSoftware MagnetoV2	

** Controlled CRMs, if required, should be requested through Product Manager
* Not all CRMs are available in all Regions, please check availability in CRM Viewer.

Addin Library 3.0.2102.102

Bugs

AutoTask: Don't fail to load when can't get resource id
Use Windows Community Toolkit WebViewCompatible for v3 Salesforce Authorisation
Envoy Taxi v3 add-in needs ID added to event
Unit 4 - Dias - show contact error
Clear Vantage add-in with events freezes client when call answered or pop pressed
Include Addins.UCServer.dll in Addins.msi
Update TPP SystemOne add-in to use live client ID
Change Quotevine call pop description on addin config
Britrix24 add only caches 53 contacts
Candor SIS do not seem pop from number search or caller preview
WebCRM add-in does not resolve a pop web page or create call logs
Freshdesk add-in bug fix to stop additional API calls when all contacts have been cached
SystemOne integration fails to bring back matches in address book / caller preview
Microsoft Access integration - Email mapped field issue
Sugar CRM: Change in configuration setting requires entity refresh
MS D365CE - Connectivity Issues, when computer isn't connected to the Azure domain.
Clinic Software - Searching Issues
NetHelpDesk Cloud no contact match
ConnectWise Searching by name when 'Companies' entity is selected
Sugar CRM - Not detecting numbers on international number formats
Google Contacts Searching not working for addin library 2004
Company name set in Google Contacts
Add-in BUG for Maxweb, fail to screen pop
Add-in change to NetHelpDesk for updating of full URL and API URL
Dynamics 365 customer experience requires sign in before client goes online/registered
No error when invalid credentials are entered for Auditcase Integration
Quick Books Online - Contacts Update If possible
Quick Books Online - Preview window Contact and Address Book Update name.
ConnectWise Call Activity - Only showing 25 users in the list
Dezrez Rezi integration error
Searches for OdoO Leads/Opportunities returns the Partner/Individual details

Improvements

remove Zoho Phonebridge Desk from the Zoho Phonebridge v3 add-in
V3 add-in change for Clio - Redirect URIs
Rename Quotevine

D365: Remove ClientId from config and instead use Dynamics365OAuthClientId value from branding
Exchange: Get ExchangeOAuthClientId value from branding
FreeAgentCRM: no clear error message for invalid credentials
Google Contacts: Searching by town
Clearer error message for EMIS if the Partner API is not available
Add call activity logging to Keap by infusionsoft
Update KEAP add-in with new authorised dev keys
Dynamics 365 searching improvements / additions for large sites
CPL Software / RPM - add configurable username/password

Add-in D365CE improvement on v3 for custom entities
Update Robin HQ add-in to include DDI
Update Nethelpdesk logo and name
Additional pop method for Unit4 Scenario
ConnectWise company 'sites' not found in address book
Add customer results to company searches for ISAH
Update IN2CRM add-in
Alternative pop screen for AFAS Online
Capsule CRM logo not showing in address book
Xero2 add-in tweak to name - company presentation
Zoho CRM - Searching by a leads name in 'What' advanced search, not normal search box
Nimble Add-in force Cache
Telephone number searching needs improvement for add-in Nimble
Add-in change for ISAH for additional tables 'customer relation' and 'vendor relation'
Support for TLS 1.2 in Exact Synergy
Change NetHelpDesk addin name to NetHelpDesk Cloud
Pipedrive Configuration Boxes displaying inconsistently
Yoobi - Invalid credentials entered do not provide a clear error message
Rev.IO - no error message when Invalid credentials entered

Addin Library 3.2.2105.121

Bug

SugarCRM not connecting error internal server error
SIMS v3 add-in errors on screen pop on NavigateUC brand
Authorisation with FasterForward not working on v3 addin
Quotevine v3 addin not popping to contact, only to main contacts page

Improvements

Update new Mirage add-in name to Mirage – Salesforce CTI
Unit 4 Scenario / Dias
HubSpot: Implementing company/contact associations in the HubSpot addin.

Addin Library 3.2.2108.119

Bug

Dynamics 365 Customer Engagement cnm_address1_stateorprovinceidname error
Itris View Point
API now requires a redirect URL
Zoho CRM - Only caches first page of each entity type
API change for Candor SIS
Bitrix24
Mirage v3 add-in sends 'unused call' signal
Autotask Webservice 19 error

Improvements

Update defaults in CODAS add-in
Update OAuth configuration for v3 add-ins
Dynamics Customer Engagement Integration
Update Prideview avitar to show a generic logo

Update Clear Vantage add-in to include userid in passed parameter

Update v3 add-in name of 'Microsoft Dynamics 365 Customer Engagement' to 'Microsoft Dynamics 365'

Update Mirage Salesforce connector Logo

OGL Profit4

Cliniko Integration

EMIS Pop confirm

Add call activity logging to Pipedrive V3 add-in

Add 2 new GUID's for EMIS Web (for Welsh+Irish NHS)

Clio CRM Integration Auth Page blank or shows 'Invalid Authorization Request'

Zendesk V3: Add option to create ticket comment as public or private

Use webview for Xero (2) oauth

'Mirage Salesforce' add-in

ConnectWise - Rest API

FreeAgentCRM: no clear error message for invalid credentials

Google Contacts: Searching by town

Clearer error message for EMIS if the Partner API is not available

Add call activity logging to Keap by infusionsoft

Update KEAP add-in with new authorised dev keys

Dynamics 365 searching improvements / additions for large sites

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Addin Library 3.2.2111.102

Improvements

Google Contacts: Migrate to People API (Contacts API is deprecated and returns "Cannot find contacts" some of the time)

[Standard-Existing] Zoho v3 CRM

Update Act! addin for custom telephone fields

Add Medicom.pfx to the addins installer

Medicom.pfx file hosted on a public space