Release Notes: 4.2.5.5361

Version 4.2.5.5361

Release Notes

New Features

Resolved an issue with Cisco mobility extension click-to-dial

Added new language dictionaries: Polish, Serbian. Croatian, Czech, Romanian

Added Conference buttons to toolbar, call history and presence

API (http) now supports RecordResume and RecordSuspend

Support Call Setting custom text overrides

Changed Configuration Device panel so that tick boxes control preferred device visibility

CRM information - Improved display of features shown when selecting "Addin with Event"

Activity Logging Enhancements, when duplicates found

resolved Noise Reduction, Gain Control and Echo cancellation for softphone

Bug Fixes

Special characters are replaced with their correct values in German language

DND Status resets in presence correctly

Fixed License Caching to ensure correct handling when a 500 error is returned from the License Service

Disabled logs in the SIP library

Resolved SNAP API session refresh token issue

Unlocking of controlled CRM is now controlled by license

Resolved an issue when Preferred device didn't as expected on first run

UseProxy is now true by default

Autostart is enabled automatically

Chat through MS Teams now uses the Yahoo Id when set

In a call - client in DND - icon colours corrected

Resolved - 3 way conference call - Error Message "Answer not Supported by Device or Endpoint. Error: 110620"

When V3 and V4 CRMs had same name then wrong CRM features were shown

Auto popping now supports multiple configured CRMs

Improved handling of newly attached USB devices by getting event from OS

Improved the log data to be written more regularly

Smartbusy's busy state gets disabled if previously it was enabled

Resolved skype protocol so that you are able to dial from Dynamics and Connectwise

Improved Toolbar Queue sizing method

Improvements

Sip Components updated to 18.5

Improvements to initial load time by optimising resource files

Update Microsoft Teams dll versions

Reduce size of installer by downloading webview2 during install if not installed on the system

IntegratorCA "Intended Purposes" to be Server Authentcation

Implemented Import V3 Dialing settings into V4

CRM Addins Release Notes: 2211

PC Client Version 4.2.5.5361 Includes Addins Library Version 2211

New Standard CRM's

New Addin - vTiger

New Addin - Odoo

New Addin - ReallySimpleSystems

New Addin - Cliniko

New Addin - WebCRM

New Addin - Dezrez Rezi

New Addin - EGroupware

New Addin - Trengo

New Addin - SME Professional

New Controlled CRM's

New [Controlled] Addin - Freshdesk

New [Controlled] Addin - QuickBooks Online

New [Controlled] Addin - Xero Accounting

New [Controlled] Addin with Events - microhis

Bug Fixes

Hubspot: Now able to cache more than 10k records

NetSuite: Fix logging phone activities for companies

ExactOnline: Works on macOS hopefully

Halo: Fix cache not being reset

Keap: Fix actions on PartnerCrm, and Related Data on Venus

Google Contacts: Fix failure if there is a network error during load

Improvements

Keap: Support for related data

Microsoft Dynamics 365: Now uses system browser for authentication

Improvement to verbose logging - Crm addins: Much more verbose logging

Freshdesh: New option "always get avatars"

Google Contacts: Improved how permissions errors are handled

Improvements to web popping