

# Release Notes: 4.3.1.6515

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Version 4.3.1.6515

## Release Notes

### New Features

Resolved an issue with Cisco mobility extension click-to-dial  
Added new language dictionaries: Polish, Serbian, Croatian, Czech, Romanian  
Added Conference buttons to toolbar, call history and presence  
Support Call Setting custom text overrides  
Changed Configuration Device panel so that tick boxes control preferred device visibility  
CRM information - Improved display of features shown when selecting "Addin with Event"  
Activity Logging Enhancements, when duplicates found  
resolved Noise Reduction, Gain Control and Echo cancellation for softphone  
Added support for custom buttons  
Toolbar redesigned  
Cisco now supports Auto Answer on outbound call when Dialback is received

### Bug Fixes

Auto login regression now works  
Special characters are replaced with their correct values in German language  
DND Status resets in presence correctly  
Fixed License Caching to ensure correct handling when a 500 error is returned from the License Service  
Disabled logs in the SIP library  
Unlocking of controlled CRM is now controlled by license  
Resolved an issue when Preferred device didn't as expected on first run  
UseProxy is now true by default  
Autostart is enabled automatically  
Chat through MS Teams now uses the Yahoo Id when set  
In a call - client in DND - icon colours corrected  
Resolved - 3 way conference call - Error Message "Answer not Supported by Device or Endpoint. Error: 110620"  
When V3 and V4 CRMs had same name then wrong CRM features were shown  
Auto popping now supports multiple configured CRMs  
Improved handling of newly attached USB devices by getting event from OS  
Improved the log data to be written more regularly

Smartbusy's busy state gets disabled if previously it was enabled  
Resolved skype protocol so that you are able to dial from Dynamics and Connectwise  
Improved Toolbar Queue sizing method  
User can filter Public Folder searches by folder on Outlook Integration  
Async device unloading is now introduced to improve the speed  
When performing ActivityActions via the API's DoAction now returns the Action (including URL)  
The Call Toolbar panel has been updated to match the preview form  
Publish call state is available for Microsoft Teams  
Calling only mode has been introduced for Teams Device Configuration  
New ACD status icons added to presence window  
User is now prompted to confirm deletion of Integration, when selected  
Resolving Publish In a Call (for Teams) state issues required a Graph Fix for anonymous type problem  
Changing password for cisco, caused client to hang  
  
When V3 client is running, upgrade to V4 no longer forces restart - preventing Citrix or TS environment from unexpectedly rebooting  
dialling works correctly if number is in brackets ()  
Correct version of UcTapiDriver.dll x86 and x64 is deployed

## **Improvements**

New UI Toolbar now shows Company Name or Contact Notes  
Translations - Language.db updated  
Sip Components updated to 18.5  
Improvements to initial load time by optimising resource files  
Update Microsoft Teams dll versions  
Reduce size of installer by downloading webview2 during install if not installed on the system  
IntegratorCA "Intended Purposes" to be Server Authentication  
Implemented Import V3 Dialing settings into V4  
Save button is translated  
German Translation improvements  
Initial DND status of Device correctly reported on client startup for XSI-TLS  
Improvements to Teams Out of Office vs Offline status  
Call History updates today/yesterday at midnight  
Changed default value of IgnoreInvalidCertificates from true to false  
added support for Clipboard dialing a number with a carriage return  
TAPI driver improved to remove spaces from the dialed number  
New UI Toolbar now shows Company Name or Contact Notes  
Now supports Cleaning V3 if required

# CRM Addins Release Notes: 2211

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PC Client Version 4.3.1.6004 Includes Addins Library Version 2211

## New Standard CRM's

New Addin - vTiger

New Addin - Odoo

New Addin - ReallySimpleSystems

New Addin - Cliniko

New Addin - WebCRM

New Addin - Dezrez Rezi

New Addin - EGroupware

New Addin - Trengo

New Addin - SME Professional

## New Controlled CRM's

New [Controlled] Addin - Freshdesk

New [Controlled] Addin - QuickBooks Online

New [Controlled] Addin - Xero Accounting

New [Controlled] Addin with Events - microhis

## Bug Fixes

Hubspot: Now able to cache more than 10k records

NetSuite: Fix logging phone activities for companies

ExactOnline: Works on macOS hopefully

Halo: Fix cache not being reset

Keap: Fix actions on PartnerCrm, and Related Data on Venus

Google Contacts: Fix failure if there is a network error during load

## Improvements

Keap: Support for related data

Microsoft Dynamics 365: Now uses system browser for authentication

Improvement to verbose logging - Crm addins: Much more verbose logging

Freshdesh: New option "always get avatars"

Google Contacts: Improved how permissions errors are handled

Improvements to web popping