

Release Notes: 4.3.5.7665

Version 4.3.5.7655

Release Notes

New Features

Added Custom event import from V3

Add Feature to change behaviour around transfer calls, so that the caller is put on hold during transfer setup

Improvements to UI for Platform based handling of Preferred device - i.e ignore Preferred device setting

Dialpad feature added

Send Callback Request (Email)

Zoho Phone Bridge

Added support for Cisco preferred Answer endpoint

Support for alternate Shared address book from URL (Use Case LDAP)

Show all available CRMs in dropdown and manage whether user can configure

Improved appearance of Preview window for Teams Meetings

Added a new Dialling Endpoint called (All devices)

The new enhancement to checkbox style

Maintenance and updates to Contextual data for 4.3.2

New V3 addin Library 2309

Dedicated TAPIDriver installer

Bug Fixes

Korean locale as a language now able to launch the client

Added some event handlers

Exception occurred when no external phone number is set in users profile

Removed the extra payload on Gigaset handset

Fixed a null reference in the provider

improved display status for crm caching

Resolved an issue with "New Teams" not being able to make calls

Added new areas in Austria

Resolved Pop automatically which was only working if "Show contact in edit mode" was enabled.

Decline button now shows correct tool tip

Security improvement for integrator helper - prevent launching unsigned exe

Disabled integrations should not appear in Address book\Advanced\Source dropdown

Resolved issue with click to dial in zoho PB not working

Improved display of long CRM names in menu
Event server path fixed - failures in socket.io
Added a different hold for inbounds
CountryInfo.StdAccess is now read from database for "Known Country, Unknown Area" areas
Remove unsupported call control from specific device type for cisco
Checkbox returned to the old style in the crm panel
Toolbar: Duplicates search results conform to the style shown on preview window
Improved Teams Device stability
Fix for the softphone only: always strip the "pickup code" from the phones in SIP
Resolved endpoint editing issue
Improvement to uctapi dial to support long paths to the dll
Teams - Fixed to work with Esim (Tango mobile)
Issue resolved where Presence Status not reported correctly
Changing password in cisco and wrong old password, Now shows an error
Fixed: Webex - DDI number detection wrong
Fixed numbers of: Ukraine, Singapore, Philippines
Application Id changed to ensure unique per machine and persistent per desktop and version
Call events: Prevent "Completed" Call event being triggered by missed calls resolving issues with hunt group
Now the test for Completed is "is call completed AND was connected"
"Exit" text used for appbar
Try hookstate to show held (flashing yellow) during consultation
Fixed: Teams - "In A Call" should also work for calls on hold
Fixed: API - Rows not returned sometimes when includePictures is true
Fixed German translation in menu - Konakt
Resolved mirage salesforce file not found error
Removed "and Gotomeeting"
Added the missing translations on "what's new" form
Changed default value of IgnoreInvalidCertificates from true to false
Resolving Publish In a Call (for Teams) state issues required a Graph Fix for anonymous type problem
Teams Outbound calls - can write call activity
Can now hold more than one call
Dialling international numbers with plus in front from browser now works
Changing password for cisco, caused client to hang
Can successfully add multiple application dialling actions
Correct version of UcTapiDriver.dll x86 and x64 is deployed
TAPI driver improved to remove spaces from the dialed number
Fixed number detection for Czech mobiles and 0900 Dutch pay numbers
CRM Integration no longer errors when client started without internet connection
Checked whether users oauth scope includes calls_read before attempting to get call history
Removed unnecessary characters from the call event parameter for call event
New UI Toolbar now shows Company Name or Contact Notes

Missing translations resolved
Fixed license control for Teams Device (limited scenarios affected)
Addresses are now displayed on all contacts
Address book advanced search What/Where implemented
Resolved issue where events no longer received

Improvements

Fixed "lack of support" for Korean, Chinese, Japanese, Arabic. Note: these now revert to English
Can now enable Answer by branding , provided known issues are considered by user
"Enable chat through Microsoft Teams", only enabled if user has Teams installed
Update Microsoft.Identity.client 4.56.0 and Graph.Beta 5.50.0
Swiss areas updated
Teams - Callers from an external organization now show as their company name (instead of "Unknown")
Security Improvements to Branding Resources
Improved Device name by using Human Name set by users
Cloud contacts Partner override branding to allow migration from v3
Authorise API now comes to front
API: Added support Activity tracking to push extraData
Danish area codes updated
ZohoPB: Improve notification of disconnected calls
ZohoPB: Improved call tracking
Change of the location of the configuration file for TAPI to Environment.SpecialFolder.LocalApplicationData
Showing all unlocked CRMs
Application dialling wizard text not translated
Added code to remove "BrowserSafari" from PC. Doesn't affect other platforms
Language select list now has improved display order
Resolved redraw Glitch when presence window is shown
Contact display improved in Preview Window when multiple contacts found, multiple names now displayed
Introduced ability to set logging level by user in configuration
Improved handling of makecall from Zoho PB, so that API user can control calls through Zoho
Replaced "anonymous" with an "unknown caller" name
Moved delete button in Broadworks Anywhere \ Call Settings
Added hotkeys F1-F12 without Shift/Ctrl combinations
Search for department in presence is now implemented
Improvements to detect X2com softphone device from users profile
Tidied up Versions tab which contained an empty row
Display the cache and Delta Cache status during caching
Decrease start-up time by enumerating legacy addins in the background

Harden Codesign SHA256

Implemented : Improve Response from Make Call when the make call fails and return Null

Improved Cache Behaviour - Keep old Cache until new is created

CRM Addins Release Notes: 2309

PC Client Version 4.3.5.7655 Includes Addins Library Version 2309

New Standard CRM's

New Addin - Apex27
New Addin - Survey Booker
New Addin - MatchMaker Kairos
New Addin - Mirage (Port Legacy Mirage Salesforce Connector to Venus)
New Addin - Gorilla CRM
New Addin - weclapp
New Addin - Cobra
New Addin - Motiondata DMS
New Addin - Goldmine

New Select Standard CRM's

New Addin - ScholarPack

New Controlled CRM's

New Addin: agentOS
New Addin - Power Automate
New Addin - Reyersen van Buuren CRM
New Addin - Future Taxi
New Addin - Itrix
New Addin - Kommo
New Addin - Service Titan
New Addin - Ldap Integration
New Addin - MethodCRM
New Addin - Acumatica (Updating to v4 feature set)
New Addin - Aeronadental
New Addin - Athena Health
New Addin - TekMetric
New Addin - BAKAGLASS
New Addin - Deltek Vantagepoint
New Addin - 2Solar
New Addin - Kustomer
New Addin - Kaseya BMS
New Addin - InteractiveBlue
New Addin - Propertyware
New Addin - Sim Pro
New Addin - UtilityPOWERnet

New Addin - HighLevel

New Addin - Rev.IO

Bug Fixes

Hubspot: Now able to cache more than 10k records

NetSuite: Fix logging phone activities for companies

Halo: Fix cache not being reset

Keap: Fix actions on PartnerCrm, and Related Data on Venus

Google Contacts: Fix failure if there is a network error during load

Improvements

Fixed caching - Exact Online

Fixed Custom Fields/Modules: Zoho CRM, Zoho Recruit, NetSuite and SugarCRM

LDAP: New options for timeout and keep-alive. Automatic operation retry on failure

Outlook: Faster Public Folders integration

Exchange addin: Fix config only working for global admins

Call history now works for Netsuite when cache is enabled

Connectwise: Resolved - Error when clicking List Members

Exchange addin: Improve live search

Exchange: Cache and search not limited to 50 results

Limitations documented and test cases modified

Microsoft Outlook Web Access to use WebView2, instead of using old MSHTML web

Pagination issue resolved on address book search

Trengo: Fix call tracking in some scenarios

Fix PartnerCrm popping for some legacy addins

Improved live searching and cursor issue with missing first page of cache