

Release Notes: 4.7.0.9749

Document Revision 1



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Introduction

This document lists the changes made in the specified version.

Release Notes: 4.7.0.9749

New Features

Add Related Data - Gorilla

Added Related Data - Bigin

Added Related Data - Bigin

Added Related Data - Zoho Recruit

Client CRM Update Project

CRMs can now support "Other Actions"

Gripp now supports related data feature

New Addin - Act! Cloud

New Addin - Codas

New Addin - Digitaal Kantoor

New Addin - Medicom

New Addin - Open Dental

New Addin - Pharmacom

New Addin - Ratio CRM

New Addin - Realworks

Improvements

The cache is now stored under the users spaces
Removing the hyphen from number
improved the time for join and un-join in the ui
improved Call center remote party when number is internal
Improve Support of Codecs for Cisco
honour the config.xml priority
Added number sanitizing in NS provider
Added some special numbers for Netherlands
All components code signed with Akixi
Bridge-IT: surface configuration errors earlier
Carerix: allow live searching contacts and candidates by more phone number fields
Carerix: contacts now show their related company name
Carerix: Now supports related data (activities, jobs, and vacancies)
ConnectWise: Added related data
Embedded browser supports Windows SSO
Exact Online: added Related Data feature
Generic Data Source: fix ODBC on Mac
Google Contacts connects to Google account on load if not already connected during config
Housecall Pro: fix creating customers



HubSpot: improved logged call outcomes

HubSpot: improved observance of API rate limit

HubSpot: More efficient searching

Hubspot: now includes Leads related data

Improve behavior around add new contact for CRMs that have a delay

improved Password display

Improvements to codecs edit

LDM - always monitor

NetSuite: uses SuiteTalk v2024.2

Preflight during install, to speed up first run

Remove All user setting on uninstall

Salesforce Open CTI addin: fix search by id and popping in PartnerCRM

Salesforce: new option to exclude converted Leads

Show Localname from areas.db for country specific translations

Support added for export and import custom events.

Support Always monitor for LDM mode

Tekmetric: fix bug with appointment record actions

Tekmetric: improve efficiency of API call when searching for customers

The order received in the platform codecs string is now preserved and passed through to port sip

translation and improved the wording for Headset control

Uninstall removes all user settings and temporary files

Update - NxtMatch

Updated Addin - Salesforce - add contact via web page when required fields are present

Updated Addin - vTiger

updated Netherlands Areas for correct localnames mobielNationaal

various un- translated phrases for Related Data

We no longer reset hid headset led status on initialisation.

You can "always monitor" or un-monitor a group

Zoho CRM addin now connects to Zoho CRM account without needing to go into config (and therefore supports OSAB)

Bug Fixes

Resolved issues with accented characters when loading Cisco Directories

Fix freezes when configuring Legacy addins

Fixed issue resulting in slow popping when using integration in v5 - it was due to there being no search by id available in the api.

PUN upgrade Process CodeSign issue resolved

Resolved Crash on startup