# Go Integrator Cara

## Release Notes

**Version:** 4.1.2.1733 Cara

**Release Date:** 26-08-21

## New Feature

Now supports the scenario of when an Access Code is no longer available (deleted)

Removed non-working "Department" field from API response to OwnerContact

API is disabled in Configuration when disabled in Controlled Features

Outlook Web Access CRM - Show contact now works when called from API

Introduced a branding setting ("BehaviorAlwaysHideAnswerDevicesStringArray") that allows us to always hide the Answer button

New branding setting BehaviorPresenceShowGroupingStringArray to control which Grouping options appear in the Presence window

New branding setting "GeneralDefaultCountryCodeString" to allow us to specify a country when one is not available from the device. Values would be in the format like "+44"

Profile Provider now has a timeout to protect against non-responding DMS (5 seconds)

Resolved crash when user has DND feature removed from them from Broadworks profile

Now stopped repeated requests for Teams login to appear once the user has rejected (closed) the window. If the user does want to login then the easiest thing would be to log out and in again, or to restart the client

Added 2105 Legacy Addin Library ( Bosys, Faster Forward,  Thinkka 'SAM', Untermstrich)

Disable the Automatic Number Presentation configuration control (in Config) when the user doesn't have the relevant license

Generic Installer of Integrator now installs to Program files(x86)\Integrator

Show preview for missed calls is fixed

Improved the translations for Missed calls

Bug fixed: The peer window hookstate isn't updating when the peer's hookstate changes

Now support GeoRedundancy of Sip Proxies. When connecting we first enumerate the list using DNS records at: _sip._udp.<proxy name>

Ringing sound now plays for inbound call on Softphone

Resolved Softphone audio problem (introduced in previous version)

Fixes to Uc Tapi Driver both 32 and 64 bit

Fixed: Small UI artifact at the bottom of the Toolbar window

Further Dutch language translation fixes

## Improvements

Made a protocol handler "IntegratorLaunch" to start Integrator. The syntax is:
IntegratorLaunch:<userid, name or email>,<phone number /ddi /device end point>[,<accesscode>]

Fixed: Clipboard Dialing in Partner Crm product

Added "Unload" method to the Http API

Added Partner CRM launch parameter, telephone number - the user's telephone number should also be passed as a parameter e.g. "--telephone=+441733667800"

Support for IntegatorLaunch to include access code

Api search results now include addin name

Api Registration: When deselecting an application registration it now removes it when the configuration form is saved

Prevented access from API to data of certain CRMs (for legal reasons)

Enabled SSL to be on automatically during install

Improvements made to Call History - AppBar only

Resolved XSI initial Agent state on startup and visibility of ACD tab on appbar

Added a new ACD page (when the user has "ACD" controlled feature) to the AppBar and Tray menu

Changed the LoadLicenses function so that DummyLicense can be used without having to set CheckLicense to false

Now Unsubscribe from all XSI subscriptions on exiting software.

Fixed: Configuration -> Crm Integrations is not showing properly and crashes
Note: this problem was introduced and fixed in this version

Fixed: MS Access driver is crashing when used but not configured

View Others Calls feature implemented - Presence window - When the users has the controlled feature "OthersCalls" then replace the words "On a call" with the "otherparty" that the peer is speaking to.

Added a new First run wizard window - not to be used in this version

Fixed: In Missed Calls form, the button "Dismiss" is not translated

Fixed translation/text for "<x missed calls>"

## Bug Fixes

Activity Logging: Do not log unanswered/missed calls

Resolved unhandled exception when searching in addressbook and Google Contacts active.

Resolved unable to add or remove form call queue after a device reload - Caused by Queue join state may be invalid after internal device reload is triggered

Resolved App bar mode: Call History > no tooltips shown when unpinned

Tray Menu/App Bar tooltip and view header inconsistencies

Resolved App Bar - Pin icon doesn't change when pinned & unpinned

Resolved App Bar Help Window size can't be increased or reduced

Fixed: AppBar on the Right side of screen has bad width when you dock it

Resolved App Bar options have font case inconsistencies

Resolved App Bar options have naming inconsistencies

Remote party avatar displayed (MS Teams) showing for softphone calls

Bluetooth latency reduced (5s > 1.5s)

Webex - added support for Telephony and History feature

Webex - Removed non-working Tranfer-on-ringing option

Resolved conference setup  call on Xsi Http causes an error message

Resolved setting Outcomes via CTI causes a 5000 timeout error (HTTPs is fine)

Resolved Toolbar shows Queue DDI rather than (my own number) - 'Make outgoing calls as <chosen>'  in Broadsoft is shown by default when disabled

Resolved call events filter for if set to internal.

Fixed: Comet port disconnecting after long period of time

Resovled Tab sequence when editing a PPL contact is incorrect

Improved error message when adding a PPL contact with mandatory Phone field not set

Fixed: Tab sequence when editing a Cloud Contact record is incorrect

I don't know my Access Code' URL is now correct.

Resolved Google Contacts - No contacts shown when searching address book

Salesforce: Resolved "Phone Activities" not being available

Fixed: "No license to use this addin" error with unlock codes

Removed non-working events variables from Insert menu

Able to dial South African Format numbers 01127 or +27 - new configuration option is added

Hotkey settings fixed for showing correctly in Configuration->Interface Window

Configuration->Log->Identity - Rows hidden that are null, ie Webex-Department

There was no response from the server notification is now shown when server not responsive on login

Presence > Teams  availability > Returning from a long flight mode state

Resolved Network recovery causing "Wait Chain" in Client when trying to make calls

Fixed: Presence - When on a call, 'make call' is shown when you hover over a users sub-menu

Resolved Automatic Call activity logging saving the call log twice when preferred device set to softphone

Softphone doesn't resume after Windows sleep

Resolved Softphone > Outbbound Connected call showing two preview windows.

Fixed: Client with Softphone enabled does not appear to detect network outages

Softphone - Does not detect network up (Stays Grey)

Fixed: Sip device Crashing after hibernation

Unhandled Exception error when changing language with Toolbar visible

Fixed: Toolbar icons obscured/missing after changing language

Translation:  Toolbar > Translations - English button text and undersized buttons

Fixed: Reorder of CRM's and saving creates duplicates

Fixed: Cannot Answer second call with preview window when UC One as preferred device

Resolved crash when "Recommended update" popup is ignored during download process

Upgrade from V3 > Import CRM configuration > Confirm Import

Fixed: Upgrade from V3 > Import CRM configuration > Confirm Import