

Cara Version 4.2.3.4956

New Features

There are no new features in this release

Improvements

Codecs and order of preference provided by config.xml e.g. <codecs>PCMA, PCMU, G722, G729</codecs>

Bug Fixes

Fixed License Caching to ensure correct handling when a 500 error is returned from the License Service

Cannot reset Access Code in Venus client

CRM Addins Release Notes: 3.2.2206.124

PC Client Version 4.2.3.4173 Includes Addins Library Version 3.2.2206.124

New Standard CRM's

Supponic

Codex

Efficcy

RecruitNow Cockpit

Zoho Bigin

Catch

Microsoft Dynamics Business Central

Clio

New Controlled CRM's

Emis Web

Zammad

CommTrak

AllianceStaffManager

Cx Housing & Management

Acumatica

Improvements/Bug Fixes

Freshdesk: Update addin so that default option is to use API key for authorisation

Freshdesk: Option to only cache contacts with a verified state.

GoldMine: Add support for Call Activity logging

Goldmine: SQL set as default connection method

Microsoft Dynamics 365 CRM: Migrate from ADAL to MSAL for authentication

SharePoint Lists: Use MSAL.NET and rewrite internal service client code

Syneton/AdminIS: Change configuration of addin to allow configuration of Host

Faster Forward: Add 'Import XML' option to Configuration

Hubspot: Endpoint updated

Exact Synergy Enterprise: Fix for SQL Client connection

Orthomatic: Fixed issue with phone numbers stored as just trunk-number (i.e. 0614555887)

MS Dynamics 365: Update addin to work with 'Government'

Exact Online - Adjusted timings for refreshing tokens using API

Fix Act! addin for environments where custom field mapping is not being used

Support for Act! v24 (64-bit)

ODBC: Improve data preview in Configuration

in2crm: Caching option removed

Carerix: Support searching for internationally formatted national numbers

iConnect - For caching purposes, integration now only requests authorisation token at the beginning, and then only if the token fails will it re-request it

crmSeries: Improved error messages

Outlook: Update to Redemption v6.1 to support Microsoft Store edition of Outlook