

GICE 1.1.6 Release Notes

Bug Fixes

Fixed issue with editing Anywhere locations in Call Settings.

Fixed issue with client not reconnecting during network outages (LAN and WiFi).

Improvements

Improved behaviour in Call Preview when multiple CRM matches are found.

Added option to disable a CRM integration.

Added Deflect option to pop-out Call Preview.

Added ability to search Cloud Contacts by Contact type.

Improve CRM retention behaviour between Chrome User logins.

Configure side-menu to auto-close after selecting CommPilot Express menu option.

Add function buttons to Broadworks Cloud Contacts record card.

Improve handling of 'PartnerNotFound' error

GICE 1.1.6 CRM Release Notes

Addin Library: 1.0.9

Features

Support for New CRM Integration - CurrentRMS

Support for New CRM Integration - Outlook Web Access

Improvements

Hide irrelevant configuration details for SugarCRM integrations where custom modules are present in SugarCRM environment