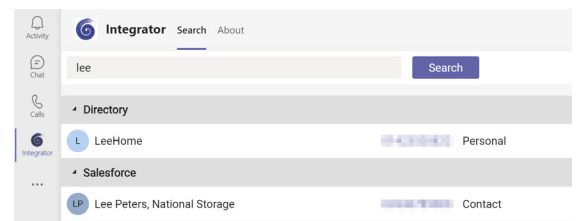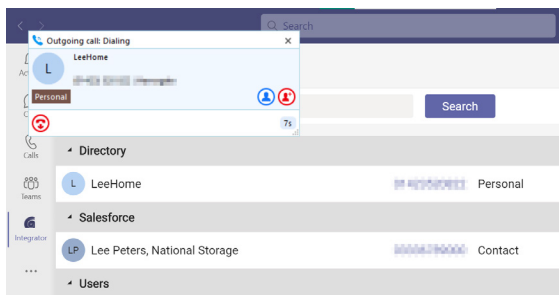# GO INTEGRATOR CARA

SEARCH AND CALL FOR MICROSOFT TEAMS

Search and Call is a companion application to Go Integrator, that can be added to Microsoft Teams. It connects to Go Integrator and enables users access to key Go Integrator features from within Microsoft Teams. Users of Search and Call can:

• Perform a search of contacts and display results in Microsoft Teams
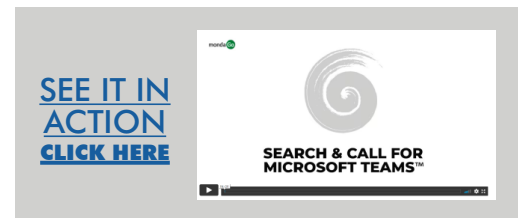• Make a call through Cara from Microsoft Teams

HOW IT WORKS

From the application, pinned on the left-hand menu in Microsoft Teams), a user can search for a contact in any of the CRM applications configured in Go Integrator (version 4.2 and later).

Any found matches are shown in an address book view, each one under the heading of which CRM application it was located in.

A user can then call the contact by simply clicking on the number presented. The call will be placed through the selected Preferred device in Go Integrator.

SEE IT IN ACTION
CLICK HERE

SEARCH & CALL FOR MICROSOFT TEAMS™

CRM INTEGRATION

CRM and other contact management systems are used to help manage company's relationships and interactions with customers, this improves business relationships and helps them grow their business. When tied or integrated to their phone system or Microsoft Teams, CRM integration improves a user's productivity by allowing a search of the CRM application from within the Microsoft Teams interface.

STANDARD INTEGRATIONS

To learn more on installations and how to use, visit us here:
https://mondago.com/searchandcall-msteams-gointegrator/

80+ CRM integrations and business system applications classified as STANDARD for Go Integrator Cara. STANDARD integrations are available "out-of-the-box" and include:

- 4me
- Accelerate *
- Access Microsoft
- Access Profile
- ACT!
- Autotask PSA *
- Call Connect GP (Patient Connect)
- Carerix *
- ConnectWise Manage *
- DATEV
- Dezrez
- Dynamics 365 Customer Engagement *

- Dynamics CRM *
- eGroupware
- Envoy Taxi Dispatch System
- Exact Online
- Flexkids
- Goldmine
- Google Contacts
- HaloITSM
- HaloPSA
- Halo Service Desk
- HubSpot *
- IBM Notes
- in2crm

- intelli-CTi
- JobDiva
- Keap Max Classic *
- LDAP
- Logical Office
- Maximizer *
- MobileMax
- NetSuite *
- ODBC
- OnContact CRM
- Outlook
- PCHomes
- PerfectView Online CRM
- PVCRM

- Really Simple Systems
- Rezi
- RobinHQ
- RPM
- Sage 50c
- Sage 200 with Sage CRM module
- Sage CRM 2018 R3
- Saleslogix
- Salesforce *
- Salesforce Service Cloud
- Salos AutomaaT GO
- Simplicate
- SIS

- Sugar CRM *
- SuperOffice *
- Teamleader
- TechMan
- tel.search.ch
- TITAN
- vtiger CRM
- webCRM *
- WebSolve
- WinSIMS
- Workbooks *
- Yoobi
- Zendesk *
- Zoho CRM *

To learn more, visit us at https://cara.gointegrator.com or speak to your Service Provider