

## Introduction

This document provides an overview of the feature changes for CRM Viewer. Release date: August 2021.

## New URL

The new website address is <https://integrations.bws.gointegrator.com>

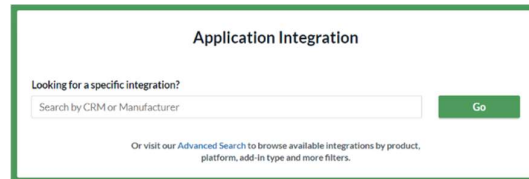
## Accessing the new CRM Viewer

Previously, users would need to browse to different CRM Viewers to find integrations with Go Integrator v3 and Go Integrator Cara. Now, both product integrations, along with Go TAPI integrations and Go Integrator Chrome Extension integrations can all be found on one CRM Viewer. To access this, browse to the new site:

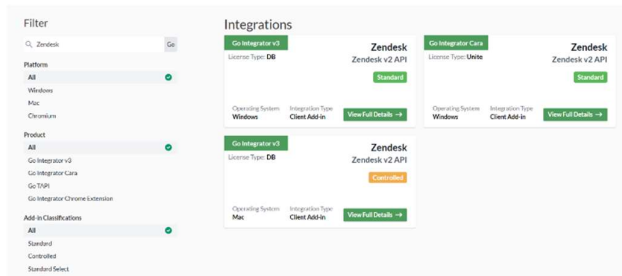
<https://integrations.bws.gointegrator.com>

## Welcome Screen

Like before, you will notice a very simple-to-use Search Box on the home page, however we have now added the ability to directly access a totally new 'Advanced Search' page (further details below).



## Search Results and Results Tiles



Once a search has been made the user will be taken to a new search results screen.

The new results screen displays all your search results via individual tiles and displays both the headline information on the integration, as well as a link to see the full details of the integration.

## Filtering and Advanced Searching

A new Filter has been introduced that allows for a more precise and refined search. Filtering categories available are:

- Platform (All, Windows, Mac, Chromium)
- Product (All, Go Integrator v3, Go Integrator Cara, Go TAPI, Go Integrator Chrome Extension)
- Add-In Classifications (All, Standard, Controlled, Standard Select, Pre-Release, Legacy)
- Supported Features like 'Call Activity Logging'

