

# Release Notes: 4.2.4.4525

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Version 4.2.4.4525

## Release Notes

### New Features

Changed Configuration Device panel so that tick boxes control preferred device visibility  
Ability to select access codes on login form/ reset access code  
Support DNS SRV for SNAP API  
Several minor bugs for Netsapiens PBX  
Added support for "Call Reject" (Hangup) for Softphone  
Now supports "Mute" with softphone in Caller Preview window  
Support added for Software activation from Activation web page  
Added support for Busylight Alpha and Omega Model 2

### Bug Fixes

MultiFactor Auth doesn't work on every platform  
Softphone not loaded when no license for it exists  
Crm exception when downgrade license resolved  
Windows Dialer stops working if you enable/Disable TAPI Request Handler  
Focus stealing - Preview window incorrectly takes focus when it appears  
installer now adds setup access code in Italian  
Missing translation for Access code window is added

### Improvements

Reduce size of installer by downloading webview2 during install if not installed on the system  
PPL Error message isn't friendly if exceed character limit.

# CRM Addins Release Notes: 2202, 2205 & 2206

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PC Client Version 4.2.4 4525 Includes Addins Library Versions 2202, 2205 & 2206

## New Standard CRM's

Supponic

Codex

Efficacy

RecruitNow Cockpit

Zoho Bigin

Catch

Microsoft Dynamics Business Central

Clio

## New Controlled CRM's

Emis "Residential"

JobNimbus

Zammad

iPro

CommTrak

AllianceStaffManager

Cx Housing & Management

Acumatica

Vecta

Ezyvet

InsuredMine

Servicem8

Smart Advocate

Rex Sales CRM

JobAdder

NoCRM

## Improvements/Bug Fixes

Freshdesk: Update addin so that default option is to use API key for authorisation

Freshdesk: Option to only cache contacts with a verified state.

GoldMine: Add support for Call Activity logging

Goldmine: SQL set as default connection method

Microsoft Dynamics 365 CRM: Migrate from ADAL to MSAL for authentication

SharePoint Lists: Use MSAL.NET and rewrite internal service client code  
Syneton/AdminIS: Change configuration of addin to allow configuration of Host  
Faster Forward: Add 'Import XML' option to Configuration  
Hubspot: Endpoint updated  
Exact Synergy Enterprise: Fix for SQL Client connection  
Orthomatic: Fixed issue with phone numbers stored as just trunk-number (i.e. 0614555887)  
MS Dynamics 365: Update addin to work with 'Government'  
Exact Online - Adjusted timings for refreshing tokens using API  
Fix Act! addin for environments where custom field mapping is not being used  
Support for Act! v24 (64-bit)  
ODBC: Improve data preview in Configuration  
in2crm: Caching option removed  
Carerix: Support searching for internationally formatted national numbers  
iConnect - For caching purposes, integration now only requests authorisation token at the beginning, and then only if the token fails will it re-request it  
crmSeries: Improved error messages  
Outlook: Update to Redemption v6.1 to support Microsoft Store edition of Outlook  
Shopify - Update addin to use new auth method and new API version (2022-04)  
rev.io - Fix Show Contact Issue  
Acumatica: Add option to pop Account instead of Customer  
Insightly CRM: Option to set which pop URL format is used  
HubSpot - Update Addin to use Private App Tokens