Release Notes: 4.3.1.6565

Version 4.3.1.6565

Release Notes

New Features

Added support for 603 Decline for softphone

Added new language dictionaries: Polish, Serbian, Croatian, Czech, Romanian

CRM information - Improved display of features shown when selecting "Addin with Event"

Activity Logging Enhancements, when duplicates found

Added support for custom buttons

Toolbar redesigned

Bug Fixes

Resolved issue with cache check box

Toolbar was showing incorrect buttons

Changed default value of IgnoreInvalidCertificates from true to false

Resolving Publish In a Call (for Teams) state issues required a Graph Fix for anonymous type problem

When V3 client is running, upgrade to V4 no longer forces restart - preventing Citrix or TS environment from unexpectedly rebooting

Added support for Clipboard dialing a number with a carriage return

Dialling works correctly if number is in brackets ()

Correct version of UcTapiDriver.dll x86 and x64 is deployed

TAPI driver improved to remove spaces from the dialed number

Checked whether users oauth scope includes calls_read before attempting to get call history

New UI Toolbar now shows Company Name or Contact Notes

Correct tool tip now shown for deflect

To force the form show we used TopMost=true -> TopMost=false technique which always sets it to false

Editable Shared "Contact directory" source is imported from V3 settings.

Custom events - The number of user objects is now significantly lower

Fixed, the events are now directed to the same route as call activities. The change is pretty large, please test

"Save" button is translated

German Translation improvements

Email displayed no longer wraps text

Improvements to Teams Out of Office vs Offline status

Changed Device Names are stored now if they've been changed

Call History updates today/yesterday at midnight

Improvements

User can filter Public Folder searches by folder on Outlook Integration
Async device unloading is now introduced to improve the speed
When performing ActivityActions via the API's DoAction now returns the Action (including URL)
The Call Toolbar panel has been updated to match the preview form
"Publish call state" is available for Microsoft Teams
"Calling only" mode has been introduced for Teams Device Configuration
User is now prompted to confirm deletion of Integration, when selected
We now use "Contacts" to retrieve the user list.
Now supports Cleaning V3 if required.

CRM Addins Release Notes: 2202, 2205 & 2206

PC Client Version 4.2.4 4525 Includes Addins Library Versions 2202, 2205 & 2206

New Standard CRM's

Suppsonic

Codex

Efficy

RecruitNow Cockpit

Zoho Bigin

Catch

Microsoft Dynamics Business Central

Clio

New Controlled CRM's

Emis Web

Zammad

CommTrak

AllianceStaffManager

Cx Housing & Management

Acumatica

Vecta

InsuredMine

Servicem8

Rex Sales CRM

Improvements/Bug Fixes

Freshdesk: Update addin so that default option is to use API key for authorisation

Freshdesk: Option to only cache contacts with a verified state.

GoldMine: Add support for Call Activity logging

Goldmine: SQL set as default connection method

Microsoft Dynamics 365 CRM: Migrate from ADAL to MSAL for authentication

SharePoint Lists: Use MSAL.NET and rewrite internal service client code

Syneton/AdminIS: Change configuration of addin to allow configuration of Host

Faster Forward: Add 'Import XML' option to Configuration

Hubspot: Endpoint updated

Exact Synergy Enterprise: Fix for SQL Client connection

Orthomatic: Fixed issue with phone numbers stored as just trunk-number (i.e. 0614555887)

MS Dynamics 365: Update addin to work with 'Government'

Exact Online - Adjusted timings for refreshing tokens using API

Fix Act! addin for environments where custom field mapping is not being used

Support for Act! v24 (64-bit)

ODBC: Improve data preview in Configuration

in2crm: Caching option removed

Carerix: Support searching for internationally formatted national numbers

iConnect - For caching purposes, integration now only requests authorisation token at the beginning, and then only if the token fails will it re-request it

crmSeries: Improved error messages

Outlook: Update to Redemption v6.1 to support Microsoft Store edition of Outlook

Shopify - Update addin to use new auth method and new API version (2022-04)

rev.io - Fix Show Contact Issue

Acumatica: Add option to pop Account instead of Customer

Insightly CRM: Option to set which pop URL format is used

HubSpot - Update Addin to use Private App Tokens