

Product Update: Go Connect Mari v4.4.0

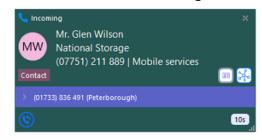
Go Connect Mari v4.4.0 contains both new and improved features, various bug fixes and an updated CRM Integration library with over 20 new CRM Integrations.

New Features

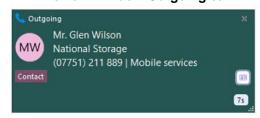
Redesigned Preview Window to compliment Microsoft Teams

The Go Connect Mari preview window design has now been updated to compliment Microsoft Teams.

Preview Window Incoming call



Preview Window Outgoing call





Send Callback Email request

To simplify callback requests, users can now easily initiate an email request during an active inbound call the Preview Window.

Pressing the callback button generates an email through the default email application, containing details of the current caller, including information from integrated CRMs.



Improvements

Integrated CRM contact data made available during a re-cache cycle

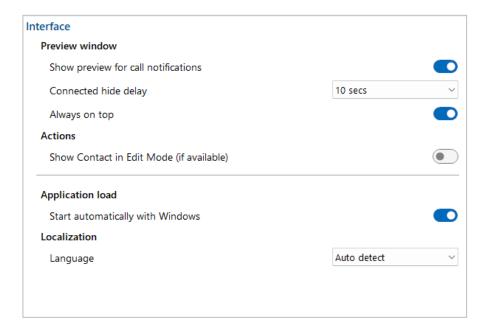
During a re-cache cycle of contact data from the integrated CRM, data is now available for the user without waiting for the cache to complete.

Change client to use indexed SQLite database for CRM Caching

CRM caching now uses an indexed SQLite database, to better support larger databases and also to be more memory efficient.

Improved look and feel to the Client Configuration

The configuration check boxes have been updated with sliding controls to give a better design and expected user experience.



For full release notes refer to Release Notes on the <u>product web page</u>.



New CRM integrations

The following integrations, categorised by their vertical, have been added:

GENERAL CRM

- 2solar
- ActiveCampaign
- Cargas Energy
- Cobra CRM
- Current RMS
- EGroupware
- Gingr
- GoldMine
- Gorilla CRM
- Gripp
- Interactive Blue
- Kaseya BMS
- Kommo
- Kustomer
- LDAP
- Method:CRM
- Monday.com
- OptifiNow
- Power Automate
- rev.io
- Reyersen Van Buuren
- Rezi
- ServiceM8
- SimPRO
- SME Professional
- SuiteCRM
- Vtiger CRM
- webCRM
- weclapp

PROPERTY

- Apex27
- AgentOS
- Propertyware
- Rezi
- Street

ACCOUNTANCY

CONSTRUCTION

ServiceTitan

Survey Booker

- Canopy
- Itris
- QuickBooks Online
- Smart Office
- Xero Accounting

HOSPITALITY

- Airship
- Sevenrooms

HELP DESK

Trengo

RECRUITMENT

- HighLevel
- MatchMaker Kairos
- NxtMatch
- Otys
- Recruit CRM
- TempWorks

AUTOMOTIVE

- Acumatica
- DealerSocket
- Motiondata DMS
- Tekmetric
- VinSolutions

RETAIL

Zendesk Sell

HEALTHCARE

- Athena Health
- Cliniko
- ModMed

LAW

Prevail

DENTAL

AeronaDental

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