

## Introduction

Welcome, this quick reference guide contains useful information to help you get familiar with the new Go Integrator CRM Viewer.

## Accessing the CRM Viewer

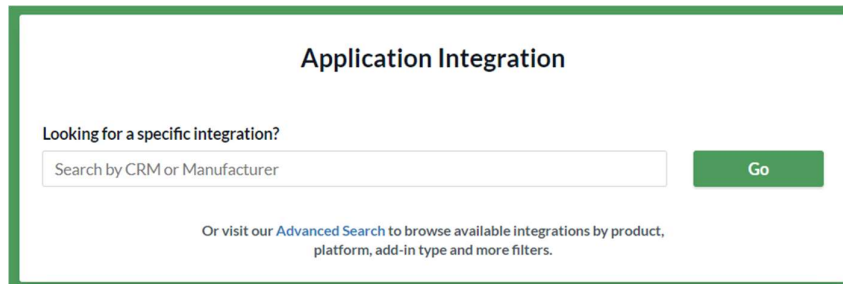
Previously, users would need to browse to different CRM Viewers to find integrations with Go Integrator v3 and Go Integrator Cara. Now, both product integrations, along with Go TAPI integrations and Go Integrator Chrome Extension integrations can all be found on one Viewer.

To access this, browse to: <https://integrations.bws.gointegrator.com>

## Welcome Screen

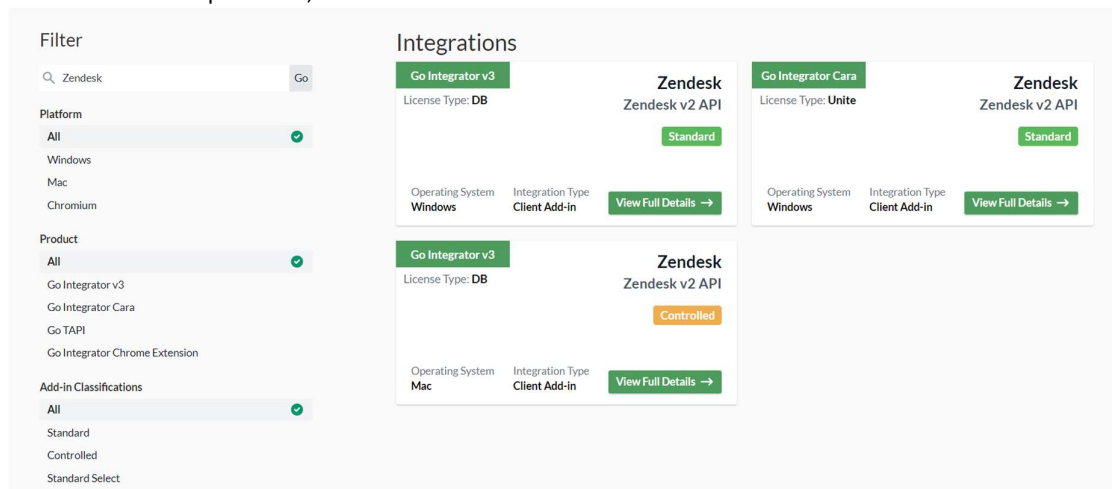
Like before, you will notice a very simple-to-use Search Box on the home page. Use this search box to search for a CRM or Manufacturer by name. Press “Go” to show your results. You can also browse to the Advanced Search page from here, by pressing “Advanced Search”. This page is explained more later in this guide.

More information about Features, Add-In Classifications and TAPI integrations can be found on this home page also.



## Search Results

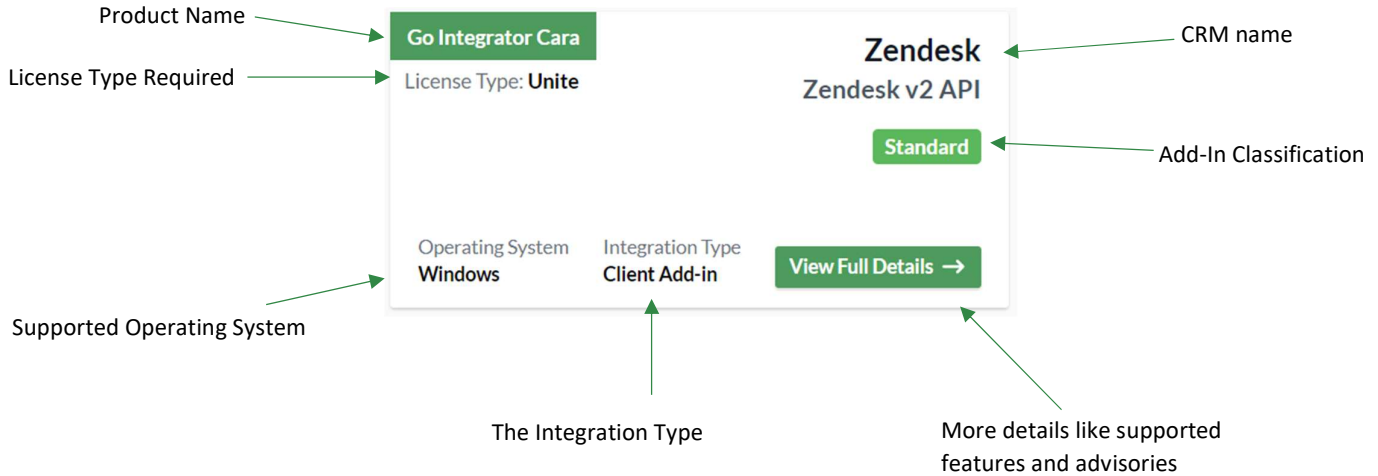
Once a user enters a CRM or Manufacturer in the search box and presses “Go”, they will be taken to the results screen. In the example below, the user has searched for Zendesk.



On the right-hand side, under “Integrations”, the results are shown on individual tiles. A user can use the filters on the left-hand side to refine the results and make them more specific.

## Integration Results Tiles

The integrations on the right-hand side of the results page are shown on individual tiles, with some initial details to differentiate between the results. Below is an example of an integration results tile for Zendesk.



## Filters

The following features are available on the new CRM Viewer to allow a more precise and refined search:

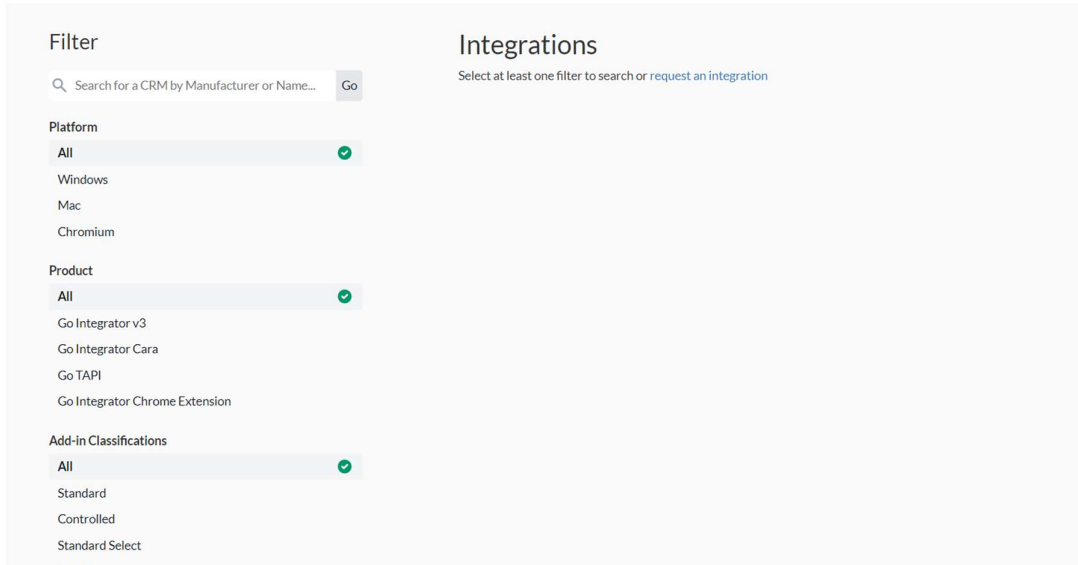
- Platform (All, Windows, Mac, Chromium)
- Product (All, Go Integrator v3, Go Integrator Cara, Go TAPI, Go Integrator Chrome Extension)
- Add-In Classifications (All, Standard, Controlled, Standard Select, Pre-Release, Legacy)
- Supported Features

Users can select one option from each category (multiple options from the Supported Features category is allowed), or they can select "All" from the category. "All" is selected by default.

## Advanced Search

If a user has searched by a CRM or Manufacturer, they can then use the filters to refine their search. Alternatively, users can search all integrations that match their criteria without entering a CRM or Manufacturer, by using the filters option.

To search in this way, press “Advanced Search” on the home screen. Here, you will be taken to the Results Page, with a message saying, “Select at least one filter to search or request an integration.”



Use the filters along the left-hand side to find integrations that match your selection. After each filter, results will refresh and show on the right-hand side of this results page.

In the example below, the user is trying to find all Controlled Integrations on Go Integrator Chrome Extension:

