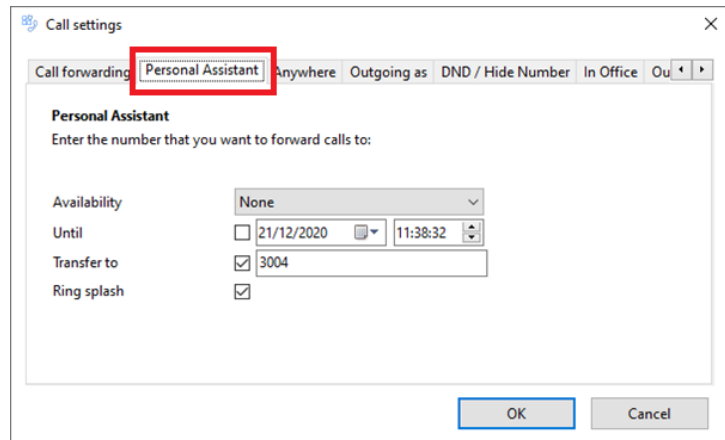


## Introduction

This document provides an overview of the planned feature changes for Go Integrator 3.2.  
Release date: January 2021.

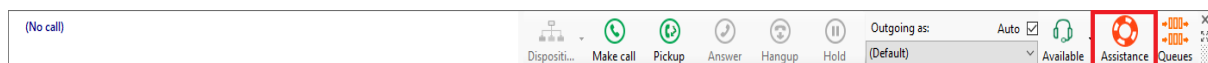
## Personal Assistant

The Call settings section now includes an option to set Personal Assistant parameters. The option will only show if the user has the Personal Assistant service.



## Supervisor Assistance

The Assistance feature on the Toolbar has been improved such that it will be enabled should the agent have a supervisor assigned.



## Preview Window Timer

The time the Preview window remains on screen can now be set.

## .NET 4.8

V3.2 has been upgraded to target .NET 4.8 framework rather than the .NET 4.5 used in 3.1. The update is applied as a part of the installation procedure.

## Other

V3.2 includes a number of bug fixes plus the latest version of the CRM integration libraries. Check the release notes at <https://gointegrator.com> for more details.

