

## **New Features**

Nava ACD Enhancements  
New License Provider:Pager  
Cisco Support DNS SRV for softphone  
Release License (Serial)  
New Addin - HaloCRM  
New Addin - Adapt OnDemand  
New Addin - KeyStone  
New Addin - Zoho Desk  
New Addin - HaloPSA  
New Addin - Housecall Pro  
New Addin - Aptify  
New Addin - ODBC (Generic Data Source)

## **Improvements**

Translated Related Data form labels  
update to v3 addin library - now 2407.219  
used a new Format template for Belgium  
Muting from headsets is now supported  
Portsip Libraries updated to V19.4.1  
code signed the dlls when releasing  
Added headset enable checkbox in Audio page in configuration  
Implemented HID control to allow answer and hangup  
Portsip Libraries updated to V19.3.2.0  
Added Related Data - Lead Square  
Added Related Data - Seven Rooms  
Added Related Data - TopDesk  
Addin Improvement - Topdesk - Create Ticket unknown number  
Addin - Halo: new name HaloITSM, supports related data  
Added Related Data - Zendesk  
Updated Addin - vTiger  
Added Related Data - Zoho CRM  
Update Addin - Monday.com: Improve telephone number of added contacts  
Update Addin - Monday.com: fix bug when adding contact with Email Address  
Addin Improvement - Bridge-IT Prevent multiple search results  
Added Related Data - Job Adder  
Added Related Data - Arthur  
CRM addins now correctly describe their support for modifying records  
Addin Improvement - Arthur Ability to see other companies  
Addin Improvement - Archie CRM - Add contact feature  
Future Taxi: New option to control whether to send numbers in E.164 format or not  
KeyStone Launcher: new option to allow user to choose what app to pop

## **Bug Fixes**

translation enhancement for new contact button

Resolved issue with screen reading exception

Trapped a Image issue with Salesforce and combined buttons

Added the dash and the hyphen

improvements to cache frequency constraints

Hide Silent monitor - don't show as a conference to the other user

Searching last name in Contacts and Leads will now search first name and lastname as well as full contact name for Contacts and Leads

Addin Improvement - HubSpot - Improve searching for international number where HubSpot has applied formatting