

Go Integrator Nava

Release Notes

Version: 4.1.3.2121 Nava

Release Date: 2021-10-07

New Features

Now supports the scenario of when an Access Code is no longer available (deleted)

Removed non-working "Department" field from API response to OwnerContact

API is disabled in Configuration when disabled in Controlled Features

Outlook Web Access CRM - Show contact now works when called from API

Introduced a branding setting ("BehaviorAlwaysHideAnswerDevicesStringArray") that allows us to always hide the Answer button

New branding setting BehaviorPresenceShowGroupingStringArray to control which Grouping options appear in the Presence window

Added 2105 Legacy Addin Library (Bосys, Faster Forward, Thinkka 'SAM', Unterstrich)

Disable the Automatic Number Presentation configuration control (in Config) when the user doesn't have the relevant license

Generic Installer of Integrator now installs to Program files(x86)\Integrator

"Show preview for missed calls" is fixed

Improved the translations for Missed calls

Bug fixed: The peer window hookstate isn't updating when the peer's hookstate changes

Fixes to Uc Tapi Driver both 32 and 64 bit

Fixed: Small UI artifact at the bottom of the Toolbar window

Further Dutch language translation fixes

Improvements

On upgrade we now force the creation of a dynamic shortcut if one does not already exist

Netsapiens - Presence DND Call State is now showing correctly for users in the peers list.

The local HTTP API port now is changed to 10088

Made a protocol handler "IntegratorLaunch" to start Integrator. The syntax is:
IntegratorLaunch:<userid, name or email>,<phone number /ddi /device end point>[,<accesscode>]

Fixed: Clipboard Dialing in Partner Crm product

Added "Unload" method to the Http API

Added Partner CRM launch parameter, telephone number - the user's telephone number should also be passed as a parameter e.g. "--telephone="+441733667800"

Support for IntegratorLaunch to include access code

Api search results now include addin name

Api Registration: When deselecting an application registration it now removes it when the configuration form is saved

Prevented access from API to data of certain CRMs (for legal reasons)

Enabled SSL to be on automatically during install

Changed the LoadLicenses function so that DummyLicense can be used without having to set CheckLicense to false

Fixed: Configuration -> Crm Integrations is not showing properly and crashes
Note: this problem was introduced and fixed in this version

Fixed: MS Access driver is crashing when used but not configured

View Others Calls feature implemented - Presence window - When the users has the controlled feature "OthersCalls" then replace the words "On a call" with the "otherparty" that the peer is speaking to.

Added a new First run wizard window - not to be used in this version

Fixed: In Missed Calls form, the button "Dismiss" is not translated

Fixed translation/text for "<x missed calls>"

Branding option added to allow setting a name for PBX other than Netsapiens

When querying CallQueue status, we now ignore "oos" ones

Support added for Granular Login setting to detect correct way to send CallQueue logins

Support added to resolve SIP Proxy to use for the given user form the API.

Support added for virtual Netsapiens users

Enable SSL during install

Improvement to Missed Call window when number is withheld

Support branded desktop icon

Added support for launching client direct to access code entry

Resolved user fails to login if their date_created value is invalid

Bug Fixes

resolved Crm searching fails when the user has an incomplete DDI", ie +44 only

Resolved Salesforce regression

On upgrade from 4.1.0 to higher, Configured CRMs are imported

can now dial numbers including * or #

Resolved NetSapiens UK accounts not being detected as UK

Call events now output Call.Start parameter should as user's time zone / local settings

Windows Dialler is now able to use UC-TAPI driver

Salesforce now shows authorization UI if token refresh fails

Call events / Call duration now in seconds.

Hotkeys sorted in the selected language alphabetic order is fixed

resolved issue where focus dialling is not working with .net applications

Resolved unhandled exception when searching in addressbook and Google Contacts active.

Remote party avatar displayed (MS Teams) showing for softphone calls

Bluetooth latency reduced (5s > 1.5s)

Fixed: Tab sequence when editing a Cloud Contact record is incorrect

I don't know my Access Code' URL is now correct.

Resolved Google Contacts - No contacts shown when searching address book

Salesforce: Resolved "Phone Activities" not being available

Fixed: "No license to use this addin" error with unlock codes

Removed non-working events variables from Insert menu

Able to dial South African Format numbers 01127 or +27 - new configuration option is added

Hotkey settings fixed for showing correctly in Configuration->Interface Window

Configuration->Log->Identity - Rows hidden that are null, ie Webex-Department

"There was no response from the server" notification is now shown when server not responsive on login

Presence > Teams availability > Returning from a long flight mode state

Resolved Network recovery causing "Wait Chain" in Client when trying to make calls

Fixed: Presence - When on a call, 'make call' is shown when you hover over a users sub-menu

Unhandled Exception error when changing language with Toolbar visible

Fixed: Toolbar icons obscured/missing after changing language

Translation: Toolbar > Translations - English button text and undersized buttons

Fixed: Reorder of CRM's and saving creates duplicates

Resolved crash when "Recommended update" popup is ignored during download process

Upgrade from V3 > Import CRM configuration > Confirm Import

Fixed: Upgrade from V3 > Import CRM configuration > Confirm Import

Improved support for Redundancy of servers - alternating if the one connected to goes down.

Using google contacts as CRM does not logout and generates a google contacts error in logs.

Resolved some translations issues in Presence and Toolbar, and icon callstates were missing

Resolved Client not (re)connecting after Network recovery (systray icon status not correct)

Resolve blind transfer call not clearing down from client