

Go Integrator Nava

Release Notes

Version: 4.2.1.3063 Nava

Release Date: 2022-09-03

New Features

Added Call Toolbar

Added Custom events

Added ACD Call centres

Publish "In a call" state to MS-Teams when on a netsapiens call

Improvement

Hold, Unhold, Transfer, Consult functionalities are removed when the call is in progress on SnapMobile (Web or Mobile)

Updated Legc Addin Library 2111

Added protocol handler "SIP:" to IntegratorHelper

Improved country code with branding override option

Outbound calls now show correctly in call history for handsets and 3rd party web phones

Resolve Presence not working when user has SOLO license

Changing Preferred Device while a call is in progress, now gets re-evaluated in the Preview window

Added label shows the call's endpoint(s) in the Toolbar window

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Bug Fixes

SipProxy Branding can now overrides the ndpserver value

resolved Solo and softphone to hide softphone features

Hold with MS Teams now supported

Call Toolbar missing Blind Transfer for MS Teams calls

Resolved call events on ringing

improved handling of minimizing presence window

"Group By" setting fixed in AppBar mode

Resolved Docking issue that occurs after restart where screen space is not reallocated

Hangup in softphone mode now closes the preview window

Dialing from call history caused the leading number to be removed

Google contacts pagination is now fixed in API

"Save and Show" Add Contact button now does "show" the Saved Contact page (popup)

Devices that have never been REGISTERED are not included

Answering a call by SnapMobile Web now shows on the client

Softphone - during a consultation transfer, the held call preview and the consultation ringback preview windows have the correct order

Join/Unjoin CallQueue actions work for all the relevant user's devices

Join queue via Client now sets user as Online

Remote held is no longer shown incorrectly as Local held

Call preview window no longer flickers multiple times when answering a call

Call preview window call duration timer no longer restart caused by a flickering Preview window