Version 4.3.1.6565

## **Release Notes**

## **New Features**

Added support for 603 Decline for softphone Added new language dictionaries: Polish, Serbian, Croatian, Czech, Romanian CRM information - Improved display of features shown when selecting "Addin with Event" Activity Logging Enhancements, when duplicates found Added support for custom buttons Toolbar redesigned

## **Bug Fixes**

Resolved issue with cache check box Toolbar was showing incorrect buttons Changed default value of IgnoreInvalidCertificates from true to false Resolving Publish In a Call (for Teams) state issues required a Graph Fix for anonymous type problem

When V3 client is running, upgrade to V4 no longer forces restart - preventing Citrix or TS environment from unexpectedly rebooting Added support for Clipboard dialing a number with a carriage return Dialling works correctly if number is in brackets () Correct version of UcTapiDriver.dll x86 and x64 is deployed TAPI driver improved to remove spaces from the dialed number Checked whether users oauth scope includes calls\_read before attempting to get call history New UI Toolbar now shows Company Name or Contact Notes Correct tool tip now shown for deflect To force the form show we used TopMost=true -> TopMost=false technique which always sets it to false Editable Shared "Contact directory" source is imported from V3 settings. Custom events - The number of user objects is now significantly lower Events are now directed to the same route as call activities "Save" button is translated German Translation improvements Email displayed no longer wraps text Improvements to Teams Out of Office vs Offline status

Changed Device Names are stored now if they've been changed Call History updates today/yesterday at midnight

## Improvements

User can filter Public Folder searches by folder on Outlook Integration Async device unloading is now introduced to improve the speed When performing ActivityActions via the API's DoAction now returns the Action (including URL) The Call Toolbar panel has been updated to match the preview form "Publish call state" is available for Microsoft Teams "Calling only" mode has been introduced for Teams Device Configuration User is now prompted to confirm deletion of Integration, when selected We now use "Contacts" to retrieve the user list. Now supports Cleaning V3 if required.