

# Release Notes: 4.3.5.7665

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Version 4.3.5.7655

## Release Notes

### New Features

Added Custom event import from V3

Add Feature to change behaviour around transfer calls, so that the caller is put on hold during transfer setup

Improvements to UI for Platform based handling of Preferred device - i.e ignore Preferred device setting

Dialpad feature added

Send Callback Request (Email)

Zoho Phone Bridge

Support for alternate Shared address book from URL (Use Case LDAP)

Show all available CRMs in dropdown and manage whether user can configure

Improved appearance of Preview window for Teams Meetings

Added a new Dialling Endpoint called (All devices)

The new enhancement to checkbox style

Maintenance and updates to Contextual data for 4.3.2

New V3 addin Library 2309

Dedicated TAPIDriver installer

### Bug Fixes

Korean locale as a language now able to launch the client

Added some event handlers

Exception occurred when no external phone number is set in users profile

Removed the extra payload on Gigaset handset

Fixed a null reference in the provider

improved display status for crm caching

Resolved an issue with "New Teams" not being able to make calls

Added new areas in Austria

Resolved Pop automatically which was only working if "Show contact in edit mode" was enabled.

Decline button now shows correct tool tip

Security improvement for integrator helper - prevent launching unsigned exe

Disabled integrations should not appear in Address book\Advanced\Source dropdown

Resolved issue with click to dial in zoho PB not working

Improved display of long CRM names in menu

Event server path fixed - failures in socket.io

Added a different hold for inbounds

CountryInfo.StdAccess is now read from database for "Known Country, Unknown Area" areas

Checkbox returned to the old style in the crm panel

Toolbar: Duplicates search results conform to the style shown on preview window

Improved Teams Device stability

Fix for the softphone only: always strip the "pickup code" from the phones in SIP

Resolved endpoint editing issue

Improvement to uctapi dial to support long paths to the dll

Teams - Fixed to work with Esim (Tango mobile)

Issue resolved where Presence Status not reported correctly

Fixed numbers of: Ukraine, Singapore, Philippines

Application Id changed to ensure unique per machine and persistent per desktop and version

Call events: Prevent "Completed" Call event being triggered by missed calls resolving issues with hunt group

Now the test for Completed is "is call completed AND was connected"

"Exit" text used for appbar

Try hookstate to show held (flashing yellow) during consultation

Fixed: Teams - "In A Call" should also work for calls on hold

Fixed: API - Rows not returned sometimes when includePictures is true

Fixed German translation in menu - Konakt

Resolved mirage salesforce file not found error

Removed "and Gotomeeting"

Added the missing translations on "what's new" form

Changed default value of IgnoreInvalidCertificates from true to false

Resolving Publish In a Call (for Teams) state issues required a Graph Fix for anonymous type problem

Teams Outbound calls - can write call activity

Can now hold more than one call

Dialling international numbers with plus in front from browser now works

Can successfully add multiple application dialling actions

Correct version of UcTapiDriver.dll x86 and x64 is deployed

TAPI driver improved to remove spaces from the dialed number

Fixed number detection for Czech mobiles and 0900 Dutch pay numbers

CRM Integration no longer errors when client started without internet connection

Checked whether users oauth scope includes calls\_read before attempting to get call history

Removed unnecessary characters from the call event parameter for call event

New UI Toolbar now shows Company Name or Contact Notes

Missing translations resolved

Fixed license control for Teams Device (limited scenarios affected)

Addresses are now displayed on all contacts

Address book advanced search What/Where implemented

Resolved issue where events no longer received

## Improvements

Fixed "lack of support" for Korean, Chinese, Japanese, Arabic. Note: these now revert to English

Can now enable Answer by branding , provided known issues are considered by user

"Enable chat through Microsoft Teams", only enabled if user has Teams installed

Update Microsoft.Identity.client 4.56.0 and Graph.Beta 5.50.0

Swiss areas updated

Teams - Callers from an external organization now show as their company name (instead of "Unknown")

Security Improvements to Branding Resources

Improved Device name by using Human Name set by users

Cloud contacts Partner override branding to allow migration from v3

Authorise API now comes to front

API: Added support Activity tracking to push extraData

Danish area codes updated

ZohoPB: Improve notification of disconnected calls

ZohoPB: Improved call tracking

Change of the location of the configuration file for TAPI to Environment.SpecialFolder.LocalApplicationData

Showing all unlocked CRMs

Application dialling wizard text not translated

Added code to remove "BrowserSafari" from PC. Doesn't affect other platforms

Language select list now has improved display order

Resolved redraw Glitch when presence window is shown

Contact display improved in Preview Window when multiple contacts found, multiple names now displayed

Introduced ability to set logging level by user in configuration

Improved handling of makecall from Zoho PB, so that API user can control calls through Zoho

Replaced "anonymous" with an "unknown caller" name

Moved delete button in Broadworks Anywhere \ Call Settings

Added hotkeys F1-F12 without Shift/Ctrl combinations

Search for department in presence is now implemented

Tidied up Versions tab which contained an empty row

Display the cache and Delta Cache status during caching

Decrease start-up time by enumerating legacy addins in the background

Harden Codesign SHA256

Implemented : Improve Response from Make Call when the make call fails and return Null

Improved Cache Behaviour - Keep old Cache until new is created

Resolved Teams chat not showing in presence on Netsapiens

# CRM Addins Release Notes: 2309

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PC Client Version 4.3.5.7655 Includes Addins Library Version 2309

## New Standard CRM's

New Addin - Apex27  
New Addin - Survey Booker  
New Addin - MatchMaker Kairos  
New Addin - Mirage (Port Legacy Mirage Salesforce Connector to Venus)  
New Addin - Gorilla CRM  
New Addin - weclapp  
New Addin - Cobra  
New Addin - Motiondata DMS  
New Addin - Goldmine

## New Select Standard CRM's

New Addin - ScholarPack

## New Controlled CRM's

New Addin: agentOS  
New Addin - Power Automate  
New Addin - Reyersen van Buuren CRM  
New Addin - Future Taxi  
New Addin - Itrix  
New Addin - Kommo  
New Addin - Service Titan  
New Addin - Ldap Integration  
New Addin - MethodCRM  
New Addin - Acumatica (Updating to v4 feature set)  
New Addin - Aeronadental  
New Addin - Athena Health  
New Addin - TekMetric  
New Addin - BAKAGLASS  
New Addin - Deltek Vantagepoint  
New Addin - 2Solar  
New Addin - Kustomer  
New Addin - Kaseya BMS  
New Addin - InteractiveBlue  
New Addin - Propertyware  
New Addin - Sim Pro  
New Addin - UtilityPOWERnet

New Addin - HighLevel

New Addin - Rev.IO

## Bug Fixes

Hubspot: Now able to cache more than 10k records

NetSuite: Fix logging phone activities for companies

ExactOnline: Works on macOS hopefully

Halo: Fix cache not being reset

Keap: Fix actions on PartnerCrm, and Related Data on Venus

Google Contacts: Fix failure if there is a network error during load

## Improvements

Fixed caching - Exact Online

Fixed Custom Fields/Modules: Zoho CRM, Zoho Recruit, NetSuite and SugarCRM

LDAP: New options for timeout and keep-alive. Automatic operation retry on failure

Outlook: Faster Public Folders integration

Exchange addin: Fix config only working for global admins

Call history now works for Netsuite when cache is enabled

Connectwise: Resolved - Error when clicking List Members

Exchange addin: Improve live search

Exchange: Cache and search not limited to 50 results

Limitations documented and test cases modified

Microsoft Outlook Web Access to use WebView2, instead of using old MSHTML web

Pagination issue resolved on address book search

Trengo: Fix call tracking in some scenarios

Fix PartnerCrm popping for some legacy addins

Improved live searching and cursor issue with missing first page of cache