

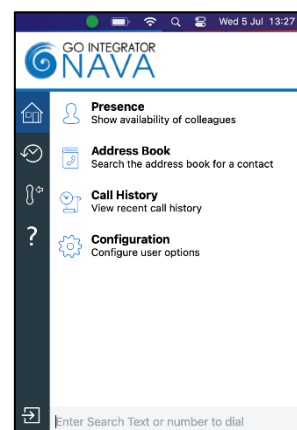
Introduction

This document provides an overview of the first release of Go Integrator Nava for macOS. If you are interested in finding out more about the product, please contact your Account Manager.

What is Go Integrator Nava for macOS?

Go Integrator Nava for macOS is an Apple macOS version of the Go Integrator Nava Windows client. It contains the core functionality from the Windows client, within the familiar Nava interface that has been adapted for macOS. Features include:

- Preview window with call control
- Integration with a comprehensive list of CRMs, including the Add Contact feature
- Microsoft Teams Integration
- Call History
- Preferred Device
- Compatible with Search and Call for Microsoft Teams
- Custom Events
- API



Windows and macOS Client Comparison

Go Integrator Nava for macOS differs in features to Go Integrator Nava for Windows. Please see the table below detailing these differences in Supported Features.

Feature	Windows	macOS
Click to Dial ,	✓	✓
Presence / BLF	✓	✓
Address book	✓	✓
Call history	✓	✓
Recent calls	✓	✓
Missed Call Notification	✓	✓
Call Control ,	✓	✓
Preview window	✓	✓
Call Toolbar	✓	✗
Busylight support	✓	✗
AppBar	✓	✗
Preferred Device (Multi-device support)	✓	✓
Show contact in edit mode	✓	✓
CRM Integration (Outlook/ Google Contacts / Apple Contacts) ,	✓	✓
Add Contact / Duplicate Contact	✓	✓
Search and Call App for MS Teams Client	✓	✓
Show, Add, Pop CRM contact for call ringing / answered using MS Teams Client .	✓	✓
Select MS Teams as preferred dialling device .	✓	✓
Open MS Teams Chat from Nava Presence	✓	✓
Show MS Teams photos / avatar in Nava Presence	✓	✓
Show Peers MS Teams availability	✓	✓
Softphone	✓	✗
Custom Events	✓	✓
Client API	✓	✓
Agent Features	✓	✗
V3 CRM Integrations	✓	✗
CRM Integrations for all other applications ,	✓	✓

1. Click to Dial Options differ between Windows and Mac versions
 2. Call control will vary by device type
 3. Outlook Web Access only on Mac
 4. Requires MS Teams direct routing (or similar)
 5. List of integrations will vary between Windows and Mac versions

Licensing

Go Integrator Nava for macOS is available using the same three-tier licensing model as the Windows client (Solo, Team and Unite). Partners will need to contact their Mondago Account Manager to enable the macOS client. It is worth noting that partners must have the Windows client in production before they can start selling the macOS Client.

CRM List

Go Integrator Nava for macOS contains the following Standard integrations:

- Apple Contacts
- Autotask
- Bigin
- Bitrix24
- Carerix
- Clio
- Cobra
- ConnectWise Manage
- Efficacy
- Egroupware
- Exact Online
- Goldmine
- Google Contacts
- Gorilla CRM
- Halo
- HubSpot
- Keap Max Classic
- Maximizer CRM
- Microsoft Dynamics 365 CRM
- Microsoft Outlook on the web
- MotionData
- NetSuite
- Odoo
- Pipedrive
- QuickBooksOnline
- Really Simple Systems
- Redtail
- Rezi
- Salesforce
- Salesforce Open CTI
- SME Professional
- SugarCRM
- Teamleader
- Trengo
- Vtiger CRM
- WeClapp
- Zoho CRM
- Zoho Phonebridge
- Zoho Recruit
- Zendesk

Go Integrator Nava for macOS also contains the following Controlled integrations:

- 2Solar
- ActiveCampaign
- Acumatica
- Airship
- BAKAGLASS
- Cliniko
- CurrentRMS
- DealerSocket
- Deltek Vantagepoint
- FLG360
- Gingr
- Gorgias
- HighLevel
- Interactive Blue
- KaseyaBMS
- Kustomer
- MicroHis
- Propertyware
- ReAmaze
- Rev.io
- Sim Pro
- Surefire
- Tekmetric
- TempWorks
- UtilityPOWERNet
- Xero