BULLETIN: CRM Viewer Update

Introduction

This document provides an overview of the feature changes for the version 4 CRM Viewer. Release date: August 2021.
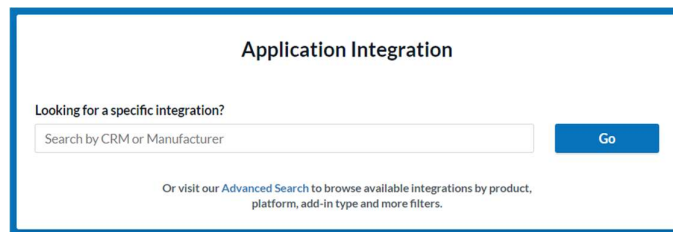
New URL

The new website address is https://integrations.nsp.gointegrator.com/
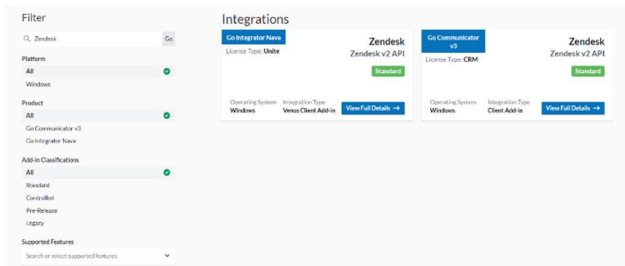
Accessing the new CRM Viewer

Previously, users would need to browse to different CRM Viewers to find integrations with Go Communicator v3 and Go Integrator Nava. Now, both product integrations can be found on one CRM Viewer site. To access this, browse to the new site: https://integrations.nsp.gointegrator.com/

Welcome Screen

Like before, you will notice a very simple-to-use Search Box on the home page, however we have now added the ability to directly access a totally new 'Advanced Search' page (further details below).

Search Results and Results Tiles

Once a search has been made the user will be taken to a new search results screen.

The new results screen displays all your search results via individual tiles and displays both the headline information on the integration, as well as a link to see the full details of the integration.

Filtering and Advanced Searching

A new Filter has been introduced that allows for a more precise and refined search. Filtering categories available are:

- Platform (All, Windows)
- Product (All, Go Communicator v3, Go Integrator Nava)
- Add-In Classifications (All, Standard, Controlled, Pre-Release, Legacy)
- Supported Features like 'Call Activity Logging'

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