

Go Integrator for Webex Calling Release Notes

Version 4.4.0 8361

Added ACD status against Call Centre agents in the presence window
Added Support for Custom Button on Toolbar and Preview window
Extended API Search to return a Action URL
Support Auto Answer on outbound call when Dialback is received on Cisco
Added support for Cisco 603 Decline for softphone
Updated Toolbar Design
User can search for department name in Presence Window
Provide an expected familiar UI to dial a number (dialpad)
Improve the time that client takes to start up
Improve appearance of checkboxes (in Configuration)
Add support for Zoho PhoneBridge to platforms that don't currently support it
Improve cache handling so that cache is active while re-caching
Improve the display Preview Window for Teams Meetings
Add support for API to include ExtraData to an Activity record
Send Callback Request Email
Cisco: Add parameter to Custom Events for Native callID and extTrackingID
Show all crms in drop down
Improvements to PUN on PC to prevent reboot
Secure Static branding resources
Add Analytics option to First Run Wizard to allow Disabling
Improve UI for (All Devices) text from feature 302
Support Importing custom events from a V3 client Settings
Custom icon for custom event button
Replicate MS Teams Colour Palette and Style in Preview Window
Update Port Sip Libraries on V4 to V19
Add Hubspot Calling SDK Functionality
Change Client to use indexed SQLite database for CRM caching